



**NYS AFC**

New York State Association Of Fire Chiefs

**THE FOLLOWING INFORMATION IS FORWARDED BY THE NEW YORK STATE ASSOCIATION OF FIRE CHIEFS PUBLIC RELATIONS COMMITTEE.**

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**From thestar.com:**

**Toronto fire teams slow**

Kevin Donovan  
Staff Reporter

The Toronto fire department wastes precious minutes getting crews out the door after a 911 call, a previously secret report ordered released to the Star reveals.

From operators processing the call, to dispatchers alerting fire halls, to getting firefighters on the road, all times are significantly slower than the North American standard.

Toronto Fire Services, with a \$370 million budget, has a "need for speed," said consultants, who made a series of recommendations.

The only part of the dispatch process that closely approaches the standard is the race by firefighters along our busy streets.

But with numerous lags in dispatch time, the Toronto Fire Services take eight minutes or more to get to a fire call. The standard is six minutes or less - and every second is crucial. The longer a fire burns the harder it is to rescue residents and put out the blaze.

**Read complete article at thestar.com: [Toronto fire teams slow](#)**

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